

Attorney Docket No. SWA-30164  
Application No. 10/718,317  
Amendment and Response

**In the Specification**

Please replace paragraphs 0036 and 0071 with the following replacement paragraphs, which have been marked to show all changes:

[0036] Mounted to the podium 24 is a monitor or display device 54. The monitor 54 is mounted by means of an articulable arm 56. The monitor 54 may be a video display monitor, such as those used with personal computers, that is capable of displaying various images or graphics. The arm 56 includes a base 58 that is secured to the upper portion of the cabinet 24. Holes, such as the holes 60 (Fig. 3), or other mounting structures may be formed or provided with the cabinet 24 so that the arm 56 can be mounted to one side or the other, as desired. The arm 56 includes an upright portion 62 that is extendable so that it can be raised or lowered to selected positions. Coupled to the upper end of the upright portion 62 is a ~~pivot-able~~ pivotable lateral arm 64 formed from ~~pivot-able~~ pivotable segments 66, 68. The arm 56 allows the monitor 54 to be pivoted or positioned at various positions and orientations to facilitate ease of use.

[0071] Additionally, most other screens may be provided with a reconcile option 167, such as on the board screen 92 (Fig. 8). When there are missing boarding passes, the reconcile option 167 may be provided with an distinctive indicator, such as a distinctive color or variations in appearance, such as ~~as~~ blinking or flashing animation, etc., to indicate such a missing boarding pass status.